

Crisis Management

The **safety and quality of a product** is at the forefront of a brand. Irreparable damage can be done when something goes wrong with products people use. Talbot can **limit the damage arising from a product recall**, whether from **a contaminated, maliciously tampered** product in the food industry or a **defective product** used in the auto industry that can cause harm.

Our cover helps to **provide balance sheet protection** and **protect customer contracts**. Cover can include pre-recall expenses, recall costs, business interruption, rehabilitation, third party recall, extortion monies government recall, adverse publicity, customer loss of profits and expert crisis consultant & advisor costs.

If something goes wrong, our **specialist crisis consultants** are there **24/7** to help.



Key words and prompts

Why Talbot	How Talbot adds value	What this means for customers
Customer first philosophy with a claims focus	<ul style="list-style-type: none"> Service levels are paramount to Talbot's business model. Dedicated claims team, experienced in dealing with complex and high-profile cases. 	<ul style="list-style-type: none"> High quality service, with quick turnaround times, and regular updates on progress. Claims are managed by highly experienced professionals, efficiently and with a high degree of care and sensitivity
Expertise	<ul style="list-style-type: none"> Talbot's experienced team provides greater insight, highly competitive pricing and covers, with a recognised strong track record. Strong customer relationships with a high level of credibility. 	<ul style="list-style-type: none"> Access to some of the best crisis management analysis and crisis consultant intelligence in the market, with the ability to remain 'informed and current' on the latest risks – real and potential.
Global reach, with dedicated local resource	<ul style="list-style-type: none"> Experienced worldwide in the multitude of risks facing businesses locally. Close collaborative relationships with global Talbot and AIG colleagues. 	<ul style="list-style-type: none"> Talbot offers a local perspective together with a wider world view. Local experts have authority to underwrite locally.
Flexible	<ul style="list-style-type: none"> Willing to discuss and develop bespoke cover if required. 	<ul style="list-style-type: none"> Offering some of the most advanced, constantly evolving suite of crisis management products on the market.

About Talbot

Formed in 1990, Talbot Underwriting Limited is the managing agent of Syndicate 1183 at Lloyd's of London. Syndicate 1183 underwrites a number of classes of business including war and terrorism, energy, marine, financial lines, cyber, transport, political risk, crisis management, kidnap & ransom, contingency, property and treaty reinsurance. Talbot is part of the AIG Group. Talbot has offices in London, Asia Pacific and the United States.



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